

# 2025 – 2026

## Student Services Guidebook

Dear Knights,

Thank you for choosing Shasta College!

Our goal is to help each student achieve their individual goals. Whether you want to earn a degree or a certificate, transfer to a four-year university, or take classes to get a better paying job, this Guidebook is designed to help you.

This resource is divided into several parts:

**Getting Started:** Whether you're a returning adult or in high school, this section highlights programs that will help you to immediately connect with the college.

**Financial Aid and Resources:** In addition to the Financial Aid office, this section provides resources to help you pay for college.

**Academic Support:** Explore various resources designed to help you succeed in the classroom.

**Student Communities:** You're not alone. This section shows how you can connect with support services that are right for you.

**Transfer / Career:** This section provides resources for students who want to transfer to a four-year university or find employment.

Shasta College's staff, Counselors and managers are here to serve you and make your experience positive and fulfilling. I hope you will take advantage of the services that are available to help you succeed.

Sincerely, Dr. Tim Johnston  
VP Student Services

# Getting Started – College Students

## Student Success Center

Bldg. 2300 / (530) 242-7650

[admissions@shastacollege.edu](mailto:admissions@shastacollege.edu)

[financialaid@shastacollege.edu](mailto:financialaid@shastacollege.edu)

[shastacollege.edu/ssc](http://shastacollege.edu/ssc)

The Success Center supports new students with the college application, financial aid and enrollment support. We're available by phone, email or Zoom video meeting.

## “One Stop” Admissions and Records & Financial Aid

Bldg. 2300 / (530) 242-7650

[admissions@shastacollege.edu](mailto:admissions@shastacollege.edu)

[financialaid@shastacollege.edu](mailto:financialaid@shastacollege.edu)

[shastacollege.edu/admissions](http://shastacollege.edu/admissions)

[shastacollege.edu/financialaid](http://shastacollege.edu/financialaid)

Services include course registration, transcripts, enrollment verification and more. No matter what your educational goals are, your journey begins here. Applying and registering are the very first steps you'll need to take, and we are here to guide you through the process. We are committed to making your education accessible and affordable and help you make the most of the financial aid options available to you, including state and federal aid, grants and waivers, work-study, and student loans. Please visit our website for more information.

## International Student Services

Bldg. 2300, Room 2318 / (530) 242-7743

[Shastacollege.edu/international\\_students](http://Shastacollege.edu/international_students)

We welcome international students to Shasta College! Our international students benefit from a strong support network, including a dedicated Admissions and Records specialist, an international student counselor, and a student services coordinator. Our diverse international student body comes from all around the world, and most students attend for at least four semesters before transferring to a four-year university. For a full list of resources, applications and contacts, please visit the website.

## Global Education Center

[shastacollege.edu/global-education-center](http://shastacollege.edu/global-education-center)

The goal of the Global Education Center is to provide cross-cultural learning experiences that establish greater global awareness for Shasta College students. While opportunities are continuously being added, Shasta College partners with Soonchunhyang University to offer students the opportunity to spend a semester studying abroad in South Korea. Similarly, the Global Relations Fellowship hosts South Korean students alongside Shasta College students in the on-campus dormitories for three weeks during the summer. For more information on these programs, please call (530) 242-7743 or visit our website.

## Veterans Services

Redding: Bldg. 1500 / (530) 242-7597

Tehama: Bldg. 7401 (Rm 7432) / (530) 242-7750

[veterans@shastacollege.edu](mailto:veterans@shastacollege.edu)

[Shastacollege.edu/veterans](http://Shastacollege.edu/veterans)

Shasta College Veterans Services are committed to providing the best services to our Veteran and Military population which includes students who have served in the United States Armed Services and their dependents. Our Redding campus has a fully dedicated Veterans Support and Success Center with computer lab, study room, etc. The Tehama campus has a dedicated space with a computer lab and lounge. For a full list of benefits and resources available, along with our specialized contact team, please visit the website.

## Getting Started – K–12 Students

### Ascent Program

[Shastacollege.edu/ascent](http://Shastacollege.edu/ascent)

The Ascent Program at Shasta College is a cohort-based pathway designed for recent high school graduates pursuing a transferable Business degree. Students move through key courses together, building a strong sense of community, collaboration, and shared momentum from day one.

Ascent offers more than just a clear academic track. With built-in support, personalized guidance, and direct access to Business faculty, students stay engaged—both inside and outside the classroom.

Participants also join the Shasta College Business Club, creating meaningful connections and gaining real-world insight.

Ascent prepares students to transfer into fields such as Business Administration, Marketing, Management, Accounting, Finance, or Entrepreneurship—with the flexibility to align with CSU and UC transfer requirements. Interested in more than business? Some students will explore a dual major in Psychology and Sociology, opening doors to careers in school counseling, psychiatry, social services management, and beyond.

From your first course to transfer day, Ascent equips you with the knowledge, network, and confidence to succeed—at Shasta and wherever you go next.

Learn more and apply: [Shasta College Ascent Program](#)

### Gateway to College

Bldg. 2200 / (530) 242-7585

[gtc@shastacollege.edu](mailto:gtc@shastacollege.edu)

[Shastacollege.edu/gateway](http://Shastacollege.edu/gateway)

Gateway to College is a unique alternative education program that allows high school students who are behind in credits the opportunity to complete their high school graduation requirements through classes offered on the Shasta College campus. Concurrent enrollment college courses allow students to make progress toward a college degree or certificate while earning their diploma. Please visit our website for more information.

## College Connection

[Shastacollege.edu/college-connection](https://shastacollege.edu/college-connection)

College Connection is a one-year alternative education program offered in partnership with Shasta College and participating high schools. It provides selected high school seniors the opportunity to attend Shasta College daily, earning both high school and college credit. This program offers an immersive, accelerated, and academically rich senior year, helping students build confidence, responsibility, and focus to become successful college students. For more information and steps to enroll, please visit the website.

## TRIO Talent Search

Bldg. 2000, Room 2070 / (530) 242-7690

[Shastacollege.edu/trio-talent](https://shastacollege.edu/trio-talent)

The Shasta College TRIO Educational Talent Search program assists students who have the desire and potential to succeed in higher education. The program provides academic, career, financial aid and financial literacy counseling to its participants while encouraging them to graduate from high school and continue their education at a post-secondary institution of their choice.

## TRIO Upward Bound

Bldg. 2000, Room 2070 / (530) 242-7690

[Shastacollege.edu/trio-upwardbound](https://shastacollege.edu/trio-upwardbound)

TRIO Upward Bound is a federally funded program designed to prepare and motivate high school students for success in post-secondary education. Upward Bound helps strengthen student academic skills, assists with personal growth, increase post-secondary and career options, and helps students stay focused on educational goals.

## High School Outreach

[Shastacollege.edu/outreach](https://shastacollege.edu/outreach)

Shasta College offers a variety of opportunities for high school students. Whether you're a high school senior or a parent, this is the perfect place to start learning about the enrollment process and the resources available. We also offer programs for Dual and Concurrent Enrollment, allowing high school students to take college courses. Visit our website to find the next steps for you, along with helpful contacts and application information.

# Financial Aid & Resources

## Basic Needs Resource Center

Bldg. 2300, Room 2308 / (530) 242-7626

[BasicNeeds@shastacollege.edu](mailto:BasicNeeds@shastacollege.edu)

[Shastacollege.edu/basic-needs](https://shastacollege.edu/basic-needs)

The Basic Needs Center connects students with campus and community resources to support their academic success. It houses the Shasta College Food Pantry—available twice a month—with additional pantries at all extended campuses, no appointment needed. Students can meet with

specialists for help with food or housing insecurity, health, childcare, technology, and more. The center also offers housing support, including referrals, case management, and emergency assistance for homeless students.

## Promise Program - \$0 Tuition

[Shastacollege.edu/promise](https://shastacollege.edu/promise)

For many students attending Shasta College, their tuition will be free for two years, as long as they are full-time students. A new program, called the Shasta College Promise Program, is providing students who previously may have avoided going to school due to financial considerations, another chance at obtaining a college education. For more information, and how to apply, please visit our website.

## Health and Wellness Center

Bldg. 2000, Room 2020 / (530) 242-7580

[StudentHealth@ShastaCollege.edu](mailto:StudentHealth@ShastaCollege.edu)

[Shastacollege.edu/health-wellness](https://shastacollege.edu/health-wellness)

The mission of the Student Health and Wellness Office is to provide holistic mental and physical health services that support student retention and promote lifelong well-being. Our services include nursing care, doctor visits, health screenings, and psychological counseling for students, available either in-person or via telehealth. Psychological counseling services are available for Shasta College students who are experiencing stress or other emotional difficulties. Our goal is to help students overcome these challenges. For more information about any of our services, please visit our website.

## Mental Health Services

Bldg. 2000, Room 2020 / (530) 242-7580

[StudentHealth@ShastaCollege.edu](mailto:StudentHealth@ShastaCollege.edu)

[Shastacollege.edu/mental-health](https://shastacollege.edu/mental-health)

Student Psychological Counseling services is a program designed for Shasta College students who are experiencing stress or other emotional difficulties. Our goal is to assist students in overcoming these challenges. For a full list of resources available, please visit our website.

## Dreamer Resource Center

[Shastacollege.edu/dreamer](https://shastacollege.edu/dreamer)

Shasta College deeply values your contributions to our campus community and honors the dedication of our undocumented students in pursuing their educational dreams. We have staff on campus ready to help you with specific processes and make connections to community resources. We want to help you succeed! Please visit the website for a full list of services and contact information.

## Zero Textbook Cost Degree Program

[Shastacollege.edu/zero-cost-textbook](https://shastacollege.edu/zero-cost-textbook)

This program is designed to offer Zero Textbook Cost (ZTC) degrees and prioritize the use of Open Educational Resources (OER) as a strategy to reduce the overall cost of education for students and shorten the time required to complete degree programs at community colleges. Shasta College offers many free or low-cost textbooks, along with book grants to support students. Visit the website to learn more about how to take advantage of these valuable programs.

# Academic Support

## Counseling Center

Bldg. 2100, Room 2149 / (530) 242-7724

[Shastacollege.edu/counseling](https://shastacollege.edu/counseling)

The Shasta College Counseling Center is committed to supporting students in achieving their academic, personal, and career goals. They provide accurate information and personalized services in a welcoming and accessible environment. Students can meet with counselors by appointment or drop-in, and can connect via phone, Zoom, or in person.

## Library

Bldg. 200 / Call (530) 242-7550 | Text (530) 212-0225

[Shastacollege.edu/library](https://shastacollege.edu/library)

We offer a range of resources to support your learning, including computer labs, textbooks, study rooms, and more. If you need research assistance, our librarians are available to help via phone, text, email, or Zoom. For a full list of services and contacts, be sure to visit our website.

## Tutoring & Learning Center

Bldg. 200 / (530) 242-7763 or

[TLC@shastacollege.edu](mailto:TLC@shastacollege.edu)

[Shastacollege.edu/tlc](https://shastacollege.edu/tlc)

The Tutoring and Learning Center is open for both in-person and online appointments. We have locations at the Redding Main Campus, Tehama Campus, Trinity Campus, and Intermountain Campus. We offer FREE peer tutoring for a broad spectrum of courses in Math, Business, Science, canvas, or any classes that require Writing assignments (like essays, speeches, or papers).

# Student Communities

## TRIO Student Support Services

Bldg. 2000, Room 2070 / (530) 242-7690

[Shastacollege.edu/trio-support](https://shastacollege.edu/trio-support)

TRIO Student Support Services (SSS) offers academic support and resources for eligible transfer students. Our goal is to enhance college retention and graduation rates while assisting students in the transfer process from Shasta College to four-year colleges and universities. The TRIO staff is dedicated to helping each student succeed and achieve their academic goals. Visit our office or website for more information and services.

## Student Senate

Bldg. 2300, Room 2314 / (530) 242-7743

[StudentLife@ShastaCollege.edu](mailto:StudentLife@ShastaCollege.edu)

[Shastacollege.edu/student-senate](https://shastacollege.edu/student-senate)

The Student Senate at Shasta College provides an excellent opportunity for students to have a voice in decisions that directly impact their college experience. As a member of the Senate, you can take on a leadership role, share your perspectives with the college administration, and serve as a representative for your peers. It's a chance to get involved, advocate for change, and make a real difference on campus. Your input matters, and the Student Senate is where you can be heard! Please visit the website for ways to join and meeting days and times.

## Umoja

[Shastacollege.edu/umoja](http://Shastacollege.edu/umoja)

Umoja, a Kiswahili word meaning unity, is a community focused on enriching the cultural and educational experiences of African American and other students. It serves as a supportive family, guiding members through the college environment to ensure their academic success. Shasta College's Umoja Community is open to all students, with a special emphasis on increasing the retention, success, graduation, and transfer rates of African American students. Please visit our website for the application and a complete list of resources and benefits.

## Athletics

(530) 242-7590

[Shastacollege.edu/athletics](http://Shastacollege.edu/athletics)

Shasta College offers an excellent opportunity to kickstart both your academic and athletic journey. With 18 athletic teams to choose from, you can pursue your academic goals while competing at a collegiate level. There is also a full team of coaches, trainers, and advisors. Visit the website for more information and contact information.

## CalWORKs

Bldg. 2000, Room 2005 / (530) 242-7744

[calworks@shastacollege.edu](mailto:calworks@shastacollege.edu)

[shastacollege.edu/calworks](http://shastacollege.edu/calworks)

The Shasta College CalWORKs program offers comprehensive and equitable support to students in the CalWORKs program, helping them achieve economic and social empowerment through education. Services include academic counseling, books and supplies, cash grants to supplement financial aid, and work-study opportunities.

## EOPS/CARE

Bldg. 2000, Room 2005 / (530) 242-7540

[EOPS@ShastaCollege.edu](mailto:EOPS@ShastaCollege.edu)

[shastacollege.edu/EOPS](http://shastacollege.edu/EOPS)

Extended Opportunity Programs and Services (EOPS) provides consistent and reliable educational guidance and supplemental financial support to eligible students challenged by economic, educational, and language disadvantages. Services include academic counseling, financial assistance and more. Additionally, as a supplemental component of EOPS, CARE provides educational support services designed for the academically under-prepared, low income, single parent population. Please visit the website for full resources, contact information and how to apply.

## SCI\*FI - Foster Youth

[Shastacollege.edu/foster-youth](http://Shastacollege.edu/foster-youth)



SCI\*FI is an educational support program for college students who are current or former foster youth. Weekly workshops, academic support, and individual mentoring help students succeed in their coursework and also develop the skills needed to foster a stable transition into independence. Please visit the website for a full list of resources and contact information.

## LGBTQIA+

[shastacollege.edu/student-resources](https://shastacollege.edu/student-resources)

Shasta College welcomes all students and we want to make sure LGBTQIA+ Students, and Staff and Faculty are aware of resources, community connections, and events, of interest available to you. Please visit the website for a list of resources and contact information.

## MESA

Bldg. 1600, Room 1626 / (530) 395-8635

[MESA@shastacollege.edu](mailto:MESA@shastacollege.edu)

[shastacollege.edu/mesa](https://shastacollege.edu/mesa)

MESA is a place to find and build community on campus. We support students pursuing four-year degrees in STEM fields (Science, Technology, Engineering, and Mathematics). Our primary goal is to provide academic support. Services include, early class registration, academic excellence workshops, and a dedicated study space on campus. Students also receive priority academic counseling and access to book and calculator rentals.

## PACE

(530) 242-7790

[paceoffice@shastacollege.edu](mailto:paceoffice@shastacollege.edu)

[shastacollege.edu/pace](https://shastacollege.edu/pace)

PACE (Partners in Access to College Education) is dedicated to fostering an educational environment that is welcoming, equitable, and accessible for all students with disabilities. Our mission is to remove academic and institutional barriers to promote a deeper understanding of disabilities. This commitment helps cultivate a community where every student feels valued and included on our campus.

## ACE

Building 1300, Room 1310 / 530-242-7676

[ace@shastacollege.edu](mailto:ace@shastacollege.edu)

[shastacollege.edu/ace](https://shastacollege.edu/ace)

The Shasta College Accelerated College Education (ACE) Program is designed for working individuals desiring to complete their college education through a more flexible, alternative pathway. ACE uses online and hybrid classes that allow students to complete an Associate's degree in 24 months or a Certificate program in 4-9 months. Courses are structured in 8-week compressed blocks, some pathways may require 17-week classes.

## BOLD

Building 1300, Room 1310/ 530-242-7676

[bold@shastacollege.edu](mailto:bold@shastacollege.edu)

[Shastacollege.edu/bold](https://Shastacollege.edu/bold)



Shasta College's BOLD program is designed to provide comprehensive support for your pursuit of an online bachelor's degree. We understand that navigating the world of online education can be overwhelming, so we're here to guide you every step of the way. From helping you identify accredited, affordable programs that align with your career goals to exploring financial aid options and simplifying the often-complex transfer process, BOLD is your partner in achieving your educational aspirations.

## C2C

Building 2000, Room 2004

[Shastacollege.edu/c2c](http://Shastacollege.edu/c2c)

The College to Career (C2C) program at Shasta College is designed to equip students with the tools they need to secure jobs that align with their individual abilities, skills, and interests. This three-year program focuses on preparing students for competitive integrated employment (CIE). The C2C program aims to ensure students are ready for the workforce. For more information, including a full list of resources, contacts, and applications, please visit the website.

## PTK Honor Society

(530) 242-2346

[ptkbetamumu@gmail.com](mailto:ptkbetamumu@gmail.com)

[shastacollege.edu/ptk](http://shastacollege.edu/ptk)

The purpose of Phi Theta Kappa is to honor and encourage the academic achievement of two-year college students, while offering opportunities for personal growth and development through active participation in the Society. Members of Phi Theta Kappa can also apply for over \$36 million in transfer scholarships, available exclusively to Society members through more than 600 senior institutions.

## STEP-UP/Juvenile Justice

[Shastacollege.edu/step-up](http://Shastacollege.edu/step-up)

STEP-UP's mission is to provide academic, logistical, and limited financial support for students who have been formerly incarcerated. STEP-UP utilizes restorative justice to provide a second chance for students who have made poor choices at some point in their lives. Our program combines support with accountability and community to assist students in making the transition to becoming successful, contributing to members of our community. For more information, please visit the website.

[Shastacollege.edu/juvenile-justice](http://Shastacollege.edu/juvenile-justice)

Rising Scholars Juvenile Justice: This program aims to increase access to community college courses for justice-impacted youth, offering pathways to degrees, certificates, and enhanced workforce skills or transfer to four-year institutions. The program provides college courses in person and online. In partnership with the County Office of Education and Juvenile Probation Offices across three counties, the program supports students both in custody and during their reentry process after release. Rising Scholars also offers student support services, including academic, administrative, basic needs, and limited financial aid for justice-impacted juvenile students. For more information and how to apply, please visit the website.

# Transfer & Career

## Career Café

[Shastacollege.edu/career-café](https://shastacollege.edu/career-café)

The Career Café offers support to help with transitions from education to employment. This program collaborates with faculty and employers to expose students to diverse career opportunities, ensuring that they are well-prepared for the workforce. The services provided include resources to increase employability, career guidance, job opportunities, and access to paid internships. Additionally, students can benefit from programs and equipment designed to help build resumes, improve interview skills, and gain real-world experience.

## Transfer Center

Bldg. 2100, Room 2143 / (530) 242-7570

[Shastacollege.edu/transfer](https://shastacollege.edu/transfer)

The Transfer Center provides valuable resources and support for students planning to transfer to a campus within the California State University (CSU) system, the University of California (UC) system, out-of-state, or private institutions. Services include individual counseling appointments with a transfer counselor, meetings with university admissions representatives, university campus tours, and admissions application assistance. Students can receive help creating their student education plan, attend an annual college fair to explore various transfer options, take advantage of Associate Degrees for Transfer and Transfer Admission Guarantees for priority admission to various public, private and out-of-state universities.