

Mismatched Personal Information Resolution Steps

Your financial aid application will be rejected if there is a mismatch between your last name and/or Date of Birth (DOB) on file with Shasta College and what you listed on your FAFSA.

Please review the following steps *carefully* to correct your mismatched information to restore your eligibility as soon as possible. If this information is not corrected, you will be considered ineligible for federal funds and any disbursements processed for the current academic year will be charged back and future disbursements will be cancelled.

If your legal last name or DOB is incorrect with Shasta College:

You can check the name or date of birth we have on file for you by logging in to your MyShasta > User Profile.

You must submit a Change of Personal Information Form.

1. You must include a photo of a current valid government issued photo ID.

If you have questions about this process, please contact us at 530-242-7650 or admissions@shastacollege.edu

If your legal last name or DOB is incorrect on your FAFSA:

1. You will need to log in to your Federal Student Aid account <https://studentaid.gov/> and change your name or date of birth in your account Settings.

FSA has provided a brief How to:

[How do I change my name on StudentAid.gov account?](#)

2. Once you receive notification that your name or date of birth change has been processed by FSA, review your 2026-27 FAFSA again and *re-submit*.

If you have questions about this process, we recommend reaching out to FSA directly: 1-800-433-3243