



Enrollment Management Meeting

Tuesday May 13, 2025

1:00 PM – 2:00 PM

<https://shastacollege-edu.zoom.us/j/88252836869>

DRAFT Minutes

Committee Mission: To develop a holistic, comprehensive, and integrated approach to enrollment management while recommending scheduling, instructional and student support strategies to enhance equitable access, success, persistence and goal attainment.

Committee Members Present:					
X	Mike Mari – Co-Chair	X	Nadia Elwood – Co Chair	X	Camelia Mihele Glass
X	James Kortuem	X	Nickie McGarry	X	Leroy Perkins
X	Susan Westler	X	Bing Xu	X	Hannah Dillon
X	Tyrese Christie	X	Alexa Zaharris (guest)		

1. Approval of Minutes

It was moved (Nadia) and seconded by (Jim) to approve the minutes of April 8, 2025 as presented. After discussion, the motion was unanimously approved.

2. Fraudulent Enrollments – Alexa Zaharris

Alexa joined the meeting to speak about Fraud and advise what steps Shasta College, and our A&R department are doing to combat it. They are called “Bad actors” and enroll in as many classes as possible to try to beat the system and collect financial aid meant for real students.

The name and social security numbers usually match but it is often a stolen identity of someone else. They submit mass applications to as many different colleges as they can and try to register in as many classes as possible. This creates massive waitlists for classes and real students who need the classes for graduation get pushed out.

A&R have teams who go into the systems to try to pull out the fraudulent applications.

Enrollment is pulled weekly to look for fraudulent patterns and deregister applications while communicating with deans.

Starting January 2025 to present, our team (between the Shasta College fraud application filter AND catching during "fraudits" we have reported 17,839 applications! These are applications that slipped through the CCCApply filter that our team has caught (A&R team and/or IT team).

In March, Alexa pulled a report on enrollment as a whole:

- We have 16,860 unduplicated students with active enrollment in 2024-2025 (including U24) and of that, as of March 2025, 3198 have been fraudulent, 18.96%.

Running totals for Summer 2025 so far:

- Accounts Identified: 533
- Summer Seats made available through DREG: 1411
- Waitlist Units Cleared: 622

3. Other?