

Student Services Managers' Meeting
Wednesday, June 17, 2026
10:00 AM – 11:30 AM
Rm 2314

AGENDA

District / Division Goals

- Student Onboarding / Caring Campus: Decrease Response Times
- Student Support: Expand use of Early Alert Supports and CRM

Focus: Provide a comprehensive Student Education Plan to students within their first year of attendance.

1. Approval of Minutes
2. Instructional Deans' Report
3. Action Items
 - a. Second Reading
 - i. BP 5050 Student Success and Support Program
 - ii. AP 5050 Student Success and Support Program
 - iii. BP 5055 Enrollment Priorities
 - iv. AP 5055 Enrollment Priorities
4. Discussion Agenda
 - a. Update SSM Bylaws
 - b. Counselor Position Description
 - c. Interesting Reads
 - i. "What the University of the Future Will Look Like", Chronicle of Higher Ed, 03.19.26
<https://www.chronicle.com/article/the-end-of-higher-eds-status-quo>
 - ii. State of the Sector Presentation / Innovations Conference
[LFI Keynote SOTS Final.pdf](#)
 - d. Student Equity Plan – Progress Review
 - e. Service Area Outcomes
 - f. SEMP: Goals 2026-27
 - g. Manager Roundtable
5. Information Items
 - a. Student Services Contracts: [Contracts - Master Document - Keri](#)
 - b. Director of Area Ops
 - c. SU Contact List – department emergency response plan
 - d. Institutional Assessment Plan
 - e. Document Retention Manual
 - f. Accreditation checklist
6. Area Updates / Announcements

Parking Lot:

- a. Onboarding process
- b. Shasta College Community Day / High School Counselor Day – Oct. 8
- c. Accessibility Standards / ACMM site visit – Oct. 20