

## Why Verify Your Identity?

-  **Integration with OpenCCC and CCCApply:**  
Verification is built directly into the OpenCCC and CCCApply workflow.
-  **Protects Against Fraud:**  
Ensures every student account is verified and secure.
-  **Speeds Up Application Processing:**  
Streamlines admissions and financial aid verification.
-  **Enables Access to Services:**  
Verification helps unlock full CCC system benefits.
-  **Strengthens Security:**  
Uses official DMV identity standards approved for federal verification.
-  **Annual Requirement:**  
Verification is valid for 12 months unless your personal information changes.



## Verification Step-by-Step Guide

Verifying your identity through DMV Wallet with Mobile Driver's License (mDL) is a key step to confirm your legal identity before submitting your college application. This guide walks you through the process from your OpenCCC account to verification completion.

### Set Up and Verify with DMV Wallet

- 1 Start in OpenCCC**
  - Begin by creating a new OpenCCC account or signing into your existing one.
  - After login, you will be directed to the "Verify Your Identity" page.
- 2 Choose DMV Wallet**
  - Select the DMV Wallet option to continue with identity verification.
  - A QR code will appear on your screen. Scan it with your phone to open DMV Wallet.
- 3 Verify Using DMV Wallet**
  - Sign in or create a DMV Wallet account.
  - Confirm your name, date of birth, and California driver's license information.
  - Works for both standard and AB 60 licenses.
  - Students under 18 must complete in-person verification at a DMV office with a guardian.
  - The DMV Wallet app will confirm verification once your information is approved.
- 4 Return to CCCApply**
  - After successful verification, you will be automatically redirected to your CCCApply application.
  - If your session times out, simply log back into OpenCCC and continue your application.
  - Your OpenCCC profile will display a "Verified" status once complete.

## Support for the Verification Process

### Scope of Support:

DMV Wallet and mDL support focuses on verifying your identity through the DMV Wallet app as part of the OpenCCC and CCCApply application workflow.

### Support Options:

- **DMV Wallet Help Center:** Step-by-step guidance and FAQs, [dmv.ca.gov/dmwwallet](https://dmv.ca.gov/dmwwallet)
- **mDL Assistant Chat:** In-app chat support for live troubleshooting
- **In-Person Support:** Available at [select DMV offices](#)
- **CCC Help Desk:** For general OpenCCC or CCCApply assistance, visit [ccchelp.info](https://ccchelp.info)

### College Support Services Team:

College staff may contact the College Support Services team for institutional questions about DMV Wallet integration.

Email: [staffsupportccctc@openccc.zendesk.com](mailto:staffsupportccctc@openccc.zendesk.com)

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## Documentation Requirements

DMV Wallet follows federal NIST standards for identity verification. Students may be asked to provide primary or secondary identity documents when verifying for the first time or in person.

### Common documents include:

- California driver's license (standard or AB 60)
  - U.S. passport or passport card
  - Permanent resident card
  - State-issued ID
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## Need to Re-Verify

You will be prompted to re-verify your identity if:

- More than 12 months have passed since your last verification
- You have changed your name, address, Social Security Number, or date of birth in OpenCCC

To re-verify, sign in to OpenCCC, select "Re-Verify," and follow the DMV Wallet prompts.