Which of the following learning/educational issues have been a challenge for you given changes at Shasta college caused by the spread of COVID-19? (Check all that apply)

- ☐ Finding time to participate in synchronous classes (e.g., live-streaming lectures or video conferencing at a set time)
- ☐ Unclear expectations around course/assignment requirements
- ☐ Competing class meetings and schedules
- ☐ Personal preference for face-to-face learning
- ☐ Course lessons or activities that haven't translated well to a remote environment
- ☐ Difficulty focusing or paying attention to remote instruction or activities
- ☐ Instructor availability/responsiveness
- ☐ Personal motivation/desire to complete coursework

Which of the following technological issues have been a challenge for you given changes at Shasta College caused by the spread of COVID-19? (Check all that apply)

- ☐ My own discomfort or lack of familiarity with required technologies or applications
- ☐ My access to reliable communication software/tools (e.g., Zoom, Skype, Google)
- ☐ My access to reliable internet/service
- ☐ My access to a reliable digital device (e.g., laptop, mobile device)
- ☐ My access to specialized software (e.g., Adobe products, statistical packages)
- ☐ My access to library resources
- ☐ Instructor discomfort or lack of familiarity with required technologies or applications
- ☐ Unclear expectations around which technologies and applications I am required to use
- ☐ Adequate digital replacements for face-to-face collaboration tools (e.g., whiteboards)

Which of the following student support services have been challenging to access given changes at Shasta College caused by the spread of COVID-19? (Check all that apply.)

- ☐ Internships or practicum placements
- ☐ Health services
- ☐ Mental health services
- ☐ Emergency financial aid
- ☐ Housing/food services
- ☐ Job placement services
- ☐ Financial services
- ☐ Advising services
- ☐ Tutoring services

Which are your biggest concerns given changes at Shasta College caused by the spread of COVID-19? (Check all that apply)

- ☐ Doing well in college now that many or all of your classes are online
- ☐ Possible delays in graduating/completing my program
- ☐ Losing friendships and social connections now that the campus is closed
- ☐ Accessing and successfully using the technology needed for your online classes
- ☐ Having access to health care
- ☐ Paying your bills (e.g., tuition, loans, rent, internet access, medical)
- ☐ Having a safe and secure place to sleep every night
- ☐ Having enough to eat day-to-day

How well has Shasta College supported you in the following areas?

	Very well/Very good	Somewhat well/Good	Not well/Poorly	Not well at all/Very Poorly
Helping me adapt to educational changes	○	○	○	○
Showing care and concern for me as a student	○	○	○	○
Letting me know who to contact for various support	○	○	○	○
Communicating to me about the college's ongoing responses to COVID-19	○	○	○	○
Communicating to me how changes at Shasta College in response to COVID-19 will impact my ability to pay for college (e.g., financial aid, student loans, campus jobs)	○	○	○	○

If you have any accessibility accommodations, describe any issues related to technology or instruction that have risen as a result of online instruction. (e.g., closed captioning, proctoring, timed tests)

What is the most important thing that Shasta College could do for you to ensure your educational success? If Shasta College could change/fix one thing to help ensure your academic success, what would it be?

Do you intend to return to Shasta college next fall to continue your education?

- ○ Definitely yes
- ○ Probably yes
- ○ Probably no
- ○ Definitely no
- ○ Unsure
- ○ Not applicable because I am graduating/transferring